Volunteer role description

Role title	**Telephone Befriender**
Purpose of the role	To reduce loneliness and isolation through making telephone calls to people who live on their own with no natural support networks
What you will be doing	Volunteering from our centre at Offa House, where we have a mini call centre to make calls from our Database, have a conversation and put notes on the database. The call is also a Check-In call where people if they have any worries and concerns can raise, and you can escalate and we can connect and sign post them to local support services.
Skills, experience and qualities needed	Be able have a conversation with someone, listening skills and basic computer skills
When and where	Our Befriending Call Centre is situated at our Centre in Tamworth Town Centre, Offa House, Orchard Street, Tamworth B79 7RE.
What you could get out of it	Help make an impactful difference to the lives of those lonely and isolated. Giving back to the community Keeping Active with purpose Make new friends
What to do if you're interested	Contact: Lee Bates 07434 238 381 or email: lee@communitytogethercic.org Sue Warmington 07458 022 908 or email: sue.warmington@nhs.net

Roles may be flexible – please talk to us